D'Arrigo Bros. Co., of California

California Consumer Privacy Notice

Please review the terms of the privacy notice set forth below carefully. This privacy notice was updated January 1, 2025.

1. Our Commitment to Your Privacy

D'Arrigo Bros. Co., of California ("D'Arrigo" or "Andy Boy") developed this Privacy Notice to inform you of our policies and procedures regarding the collection, use of, and disclosure of personal information we receive from consumers. At D'Arrigo, your privacy and the protection of your personal and financial information is our priority. D'Arrigo complies with the California Consumer Privacy Act of 2018 ("CCPA") and the California Privacy Rights Act ("CPRA"), which create consumer rights for individuals who are California residents relating to the access to, deletion of, and sharing of personal information that is collected by businesses.

2. <u>California Consumer Privacy Act/California Privacy Rights Act</u>

The California Consumer Privacy Act of 2018 ("CCPA") and the California Privacy Rights Act ("CPRA") set forth specific obligations for businesses processing personal information of California residents. Pursuant to the CCPA and the CPRA, D'Arrigo is required to provide consumers who are California residents a notice that identifies the categories of personal information that may be collected, and why D'Arrigo collects that information.

This California Consumer Privacy Notice ("Notice") is intended to notify you of our privacy practices as required by the CCPA and the CPRA.

This Notice applies only to individuals residing in the State of California who are considered consumers from whom we collect "Personal Information" as set forth in this Notice.

3. What Personal Information Does D'Arrigo Collect about California Consumers?

When you visit the D'Arrigo website, whether as a browsing user or otherwise, our servers automatically record information that your browser sends whenever you visit a website ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, or the webpage you were visiting before you came to our website, pages of our website that you visited, the time spent on those pages, information you searched for on our website, access times and dates, and other statistics. We use this information strictly to monitor and analyze use of the website, for the website's technical administration, to increase our website's functionality and user friendliness, and to better tailor the website to our visitors' needs.

Please note that currently, D'Arrigo is only collecting data through a third-party site, Google Analytics. Neither D'Arrigo nor Google Analytics sells any of the information collected from consumers. However, pursuant to their privacy policy, Google Analytics may share information with partners and/or government authorities under special circumstances.

In addition to the above, you may be asked to provide personal information in a variety of ways including at checkout or when signing up for our newsletters, by email, over the phone, on our website, on your mobile device, in physical locations, and in person. Listed below are the categories of personal information that D'Arrigo has or may have collected and processed about you in the twelve (12) months preceding January 1, 2025.

<u>Identifiers:</u>

- Name.
- Signature.
- Postal address.
- IP address.
- Browser type.
- Unique personal identifiers.
- Email address.
- Telephone number.
- Other information that identifies, relates to, describes, or is capable of being associated with, a particular individual.

A "unique personal identifier" is a persistent identifier that can be used to recognize a consumer, or a device that is linked to a consumer, over time and across different services, including, but not limited to, a device identifier, an Internet Protocol address, cookies, beacons, pixel tags, or similar technology; unique pseudonym or user aliases; telephone numbers; or other forms of persistent identifiers.

Internet or Other Electronic Network Activity Information:

- Browsing history.
- Search history.
- General interests.
- Information regarding interaction with an internet website, application, or advertisement.
- Geolocation data related to use of an internet website, application, or physical access to a D'Arrigo office or other work-related location.
- Device brand, category, and model.
- Language.
- Operating system, OS version, and platform.
- General interests.

Professional or Employment-Related Information:

• Job titles

4. <u>Sensitive Personal Information</u>

You may also supply us with, or we may receive, the following sensitive personal information:

- Financial, account, or billing information, including tax identification number, social security number, or credit/debit card information.
- Username and password.
- Internet Protocol (IP) address.
- Diversity or demographic information, including the following:
 - o Sex
 - o Gender
 - o Age.

5. <u>Methods of Collecting Your Personal Information and Sensitive Personal Information</u>

- We may collect information directly from you from, for example, forms you complete on our website or in person, emails you send, information provided by phone.
- We may collect information indirectly from you by, for example, observing your actions on the D'Arrigo website.
- We may collect information from third parties, from our website, or through the use of Cookies.

6. <u>To Whom Does D'Arrigo Sell Your Personal Information and Sensitive Personal</u> <u>Information</u>?

• D'Arrigo does not sell your personal information or your sensitive personal information.

7. <u>With Whom Does D'Arrigo Share Your Personal Information and Sensitive</u> <u>Personal Information</u>?

For the purposes set forth below at section 8, D'Arrigo shares your personal information only as needed with the following:

- Outside courier services for delivery purposes.
- Government entities when required by law.

8. <u>Purposes for Collecting Your Personal Information and Sensitive Personal Information</u>

D'Arrigo collects the personal information and sensitive personal information identified in Sections 3 and 4, above, for the following reasons:

- For internal analysis.
- For communications purposes.
- For business transaction purposes.
- For record-keeping purposes.
- To provide support, including to respond to inquiries, to investigate and address concerns, and to monitor and improve responses.

9. <u>How D'Arrigo Protects Your Personal Information and Sensitive Personal Information</u>.

Identity theft and practice currently known as "phishing" are of great concern to D'Arrigo. Safeguarding information to help protect you from identity theft is a top priority for D'Arrigo. D'Arrigo does not and will not, at any time, request personal or financial information in a non-secure or unsolicited e-mail or telephone communication. For more information about phishing and online security, please visit the website of the Federal Trade Commission at <u>https://www.ftc.gov/</u>.

D'Arrigo processes and protects your personal information and sensitive personal information by maintaining electronic, physical, and procedural safeguards. We use computer safeguards such as data encryption; we enforce physical access controls to our buildings and files; and we authorize access to your personal information and sensitive personal information only for those employees who require it to fulfill their job responsibilities.

Your information may be transferred to, and maintained on, computers located outside of your state, province, country, or other governmental jurisdiction where the privacy laws may not be as protective as those in your jurisdiction. If you are located outside the United States and choose to provide information to D'Arrigo, D'Arrigo transfers personal and sensitive personal information to the United States and processes it there. Your submission of information to D'Arrigo through its website represents your agreement to that transfer.

D'Arrigo may sell, transfer or otherwise share some or all of its assets, including analytic information, in connection with a merger, acquisition, reorganization, or sale of assets, or in the event of bankruptcy. You will have the opportunity to opt out of any such transfer if the new entity's planned processing of your information differs materially from that set forth in this Privacy Policy.

10. Your Rights Regarding the Personal Information and Sensitive Personal Information

- **Right of Access:** You have the right to access personal and/or sensitive personal information which D'Arrigo may collect or retain about you. If requested, we shall provide you with a copy of the personal information or sensitive personal information which we collect as permitted by the CCPA/CPRA.
- **Right to Know:** You have the right to request that we disclose the following about your personal information and/or sensitive personal information:
 - o The specific personal information or sensitive personal information we may collect;
 - o The categories of personal information or sensitive personal information we may collect;
 - o The categories of sources from which we may collect your personal information or sensitive personal information;
 - o The business purpose(s) for collecting or sharing your personal information or sensitive personal information;
 - o The categories of personal information or sensitive personal information we may disclose for business purposes;
 - o The categories of third parties with whom we may share your personal information or sensitive personal information.
- Sale of Personal Information or Sensitive Personal Information: D'Arrigo does not sell personal information or sensitive personal information within the meaning of the CCPA/CPRA.
- Sharing/Disclosure of Sensitive Personal Information. You have the right to limit how your sensitive personal information is disclosed or shared with third parties, as defined in the CCPA/CPRA unless otherwise provided by law.
- **Right to Deletion.** In certain circumstances, you have the right to request the erasure of your personal information or sensitive personal information. Upon verifying the validity of a deletion request, we will delete your personal information or sensitive personal information from our records, and instruct any service providers or third parties to delete your information, when applicable. The right to deletion does not extend to personal information and sensitive personal information that D'Arrigo is legally required to maintain.
- **Right to Correct/Right to Rectification.** In certain circumstances, you have the right to request correction of any inaccurate personal information or sensitive personal information. Upon verifying the validity of a verifiable consumer correction request, we will use commercially reasonable efforts to correct your personal information or sensitive personal information as directed, taking into account the nature of the personal information or sensitive personal information and the purposes of maintaining your personal information or sensitive personal information.

- Please note that the above rights are not absolute, and we may be entitled to refuse requests, wholly or partly, where exceptions under applicable law apply.
- The above requests may be made by emailing the Privacy Officer at <u>customer.service@darrigo.com</u>, or writing to the following:

Privacy Officer D'Arrigo Bros. Co., of California 21777 Harris Road Salinas, CA 93908 Attention: California Disclosure Information

11. Non-Discrimination

If you are a California resident, you can exercise any of your rights as described in this Notice and under applicable privacy laws by using the contact information provided in this Notice. We will not discriminate against you for exercising such rights.

12. Verifying Requests

When you make a request to us, we will require your name, e-mail, phone number, and address. We will attempt to match our records based on that information. Where we have reasonable doubts concerning the identity of the person making the request, we may request additional information necessary to confirm their identity.

13. <u>Timelines for Responding to Requests</u>

No later than ten (10) days after receiving a request set forth in section 10, herein, D'Arrigo will confirm receipt of the request and provide information about how it will process the request. D'Arrigo will respond to requests no later than 45 calendar days after receiving the request. If additional time is needed to respond, we will provide notice and an explanation and will request up to an additional 45 calendar days to respond. If we are unable to verify the individual making the request, D'Arrigo may deny the request.

14. Updates

This Notice will be updated at least once every twelve (12) months to reflect changes in D'Arrigo's business, legal, or regulatory obligations. Please check this Notice periodically for changes. D'Arrigo will not collect additional categories of your personal information or sensitive personal information, or use your personal information or sensitive personal information already collected for additional purposes without providing you with a notice of our intent to do so.

15. <u>Retention Policy</u>

D'Arrigo retains your personal information and sensitive personal information for a reasonably necessary period of time. When state or federal law specify record retention requirements for certain records, D'Arrigo complies with those laws.

16. Use of Cookies and Online Behavior

In some portions of the website, so-called "cookies" are used in order for us to improve the efficiency of your individual use of the website and to enhance your browsing experience. Cookies are identifiers that our server may send to your computer in order to identify the computer being used for the duration of the session. Most browsers are set up to accept these cookies automatically. In addition, you can deactivate the storing of cookies or adjust your browser to inform you before the cookie is stored on your computer. If you disable cookies, some features may be disabled, and some of our services may not function properly. We may also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

In order to track web site usage, we use Google Analytics, which does not allow the collection of personal identifiable information. For information on Google Analytics, <u>click here</u>. You can opt out of making your site activity available to Google Analytics by installing the <u>Google Analytics</u> <u>opt-out browser add-on</u>.

17. Links to Other Sites

The D'Arrigo website contains links to other websites. If you choose to visit a third party website through a link in our site, you will be directed to that third party's website. The fact that we link to a website is not an endorsement, authorization, or representation of our affiliation with that third party, nor is it an endorsement of their privacy or information security policies or practices. D'Arrigo does not exercise control over third party websites. These other websites may place their own cookies or other files on your computer, collect data or solicit personal information from you. These other websites may place their own cookies or other files on your computer, collect data, or solicit personal information from you. Other sites follow different rules regarding the use or disclosure of the personal information you submit to them. We encourage you to read the privacy policies or statements of the other websites you visit.

18. <u>COPPA (Children's Online Privacy Protection Act)</u>

In light of the importance of protecting children's privacy, we do not collect, process, or use on the website any information relating to an individual whom we know to be under 13 years of age. Further, the website is directed to people who are at least 13 years of age or older. As such, we are in compliance with the requirements of COPPA.

Questions

If you have questions regarding this Notice or about your rights regarding your Personal Information or Sensitive Personal Information, or if you have concerns about the safety or possible misuse of your Personal Information or Sensitive Personal Information, please contact us by email at <u>customer.service@darrigo.com</u>.